

Howard House Surgery, Felixstowe

Patient Participation Group (PPG)

Tuesday 4th September, 2018 6.05-7.30pm (upstairs at the Surgery)

AGENDA

1	Welcome, Apologies, Introduction	Alan
2	Notes from last meeting (8/5/18) & Newsletter 10 (Summer 2018)	Alan, Gill
3	Any recent news/developments at the Surgery?: <ul style="list-style-type: none">- Staffing- On the Day Service survey- 'Flu survey- Integrated Neighbourhood Teams (INTs)- Suffolk Primary Care Community Liaison- Hours of opening/Letter Box signage upgrade- Any other news?	Vanda, Fiona
4	Felixstowe MIU and related proposed changes	Alan
5	Patient Information: <ul style="list-style-type: none">- Leaflets/Posters in Reception- Directory- On-Line access- Events	Gill, Jane, Alan Action taken and proposed next steps
6	Other information/events/ideas: <ul style="list-style-type: none">- PPG news (from CCG) - July(10) & August(11)- NHS 70th Birthday Celebration – Life Expectancy Chart- East Suffolk Annual Patient Conference- PPG Webinars- Ipswich Diabetes event (Sept 3-6)- ESNEFT (Colchester & Ipswich Hospitals) – potential meeting with PPGs	Information/Discussion
7	Any Other Business? <ul style="list-style-type: none">- Next newsletter? (Autumn 2018 – Nov?)- Other?- Next meetings?	All

Circulated with Agenda:

HH PPG Minutes (8/5/18); HH Summer newsletter; CCG PPG News (July & Aug);