

Howard House Surgery, Felixstowe

Patient Participation Group (PPG)

Tuesday 29th January, 2019 6.05-7.30pm (upstairs at the Surgery)

AGENDA

1	Welcome, Apologies, Introduction; Albert Botwright	Alan
2	Meeting notes (4/9/18) & Autumn HH Newsletter 11 -- both enclosed	Alan, Gill
3	Any recent news/developments at the Surgery?: <ul style="list-style-type: none">- Staffing- 'Flu- Integrated Neighbourhood Teams (INTs)- Suffolk Primary Care (SPC) issues- Any other news?	Robert, Vanda
4	Community Information – Jane Wardroper (SPC): <ul style="list-style-type: none">- Social Prescribing- Community Advisors- Community Directory	Jane W
5	Patient Information: Leaflets/Posters in Reception	Gill
6	Felixstowe Hospital: <ul style="list-style-type: none">- Proposed Minor Injuries Unit changes- Proposed Frailty Services	Alan, Robert
7	Questions/Comments from PPG Members: <ul style="list-style-type: none">- Ear Syringe service- Telephone Appointment system- Porch registration- Waiting area: toilets/screen/magazines/children's toys, etc.- Blood pressure machine	Tony, Gill, Jane, others
8	Other information/events/ideas: <ul style="list-style-type: none">- ESNEFT (Colch. & Ips. Hospitals) -- met with PPGs -- 21/11/18- PPG news (from CCG) -- Dec. 2018 (enclosed)- NAPP e-bulletin -- Jan. 2019 (enclosed)- Upcoming network FX PPG meet (date below)	Alan
9	Any Other Business? <ul style="list-style-type: none">- Next newsletter? (Spring 2019 – March?)- Next meetings:<ul style="list-style-type: none">○ FX Network PPG: Thurs. Feb. 21, Walton Surgery, 1800○ HH PPG: Tues. April 16?	Alan

